

FORM PTO-1449 U.S. Department of Commerce (Rev. 4/92) Patent and Trademark Office		ATTY. DOCKET NO.	SERIAL NO.
		520.35693CX1	09/846,615
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>SEP 27 2001</i> (Use several sheets if necessary)		APPLICANT TERAHAMA, et al	
		FILING DATE May 2, 2001	GROUP 2152

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER							DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	ABSTRACT	
						YES	NO
	7 1 6 8 8 8 9	7/95	Japan				XX

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

<i>Th</i>	Y. Kobayashi, "A New Stream in Telemarketing Fusion of C/S System and PBX", Nikkei Computer, Nikkei PB Inc., August 7, 1995, No. 371, pp. 67-69.
<i>Th</i>	S. Nakagawa, et al "Remote User Support System on Campus Network", IPSJ SIG Notes, Information Processing Society of Japan, May 24, 1996, vol. 96, No. 52, pp. 17-24.

EXAMINER	<i>Mary</i>	DATE CONSIDERED	<i>6/7/04</i>
----------	-------------	-----------------	---------------

EXAMINER: Initial if citation is considered, draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

(Form PTO-1449 [6-4])

RECEIVED

SEP 28 2001

Group 2100

BEST AVAILABLE COPY